

NALC makes RAA, RGA and HQ staff appointments

President **Brian L. Renfroe** appointed **Jeannette Triana** as a regional administrative assistant (RAA) for Region 9 (Florida, Georgia, North Carolina and South Carolina), effective Sept. 4.



Jeannette Triana

Triana began carrying the mail in Coral Gables, FL, in 2000, joining South Florida Branch 1071. She earned a bachelor's degree in business administration and a master's degree in accountancy while working as a carrier. She served her branch in several ways, including as a route adjustment team member, steward, trustee, Formal A representative, Step B team member, secretary, treasurer, vice president and executive vice president.

Triana was appointed branch president in August 2021, a position she held until her appointment as RAA.

President Renfroe appointed **Patrick Baker** of Jefferson City, MO Branch 127 as a regional grievance assistant (RGA) for Region 5 (Missouri, Iowa, Nebraska and Kansas).



Patrick Baker

After serving in the Army, Baker joined the Postal Service as a clerk in 1999 and moved to the carrier craft two years later, carrying the mail in Jefferson City. He became an alternate steward and then a steward in 2008. He was elected president of his branch and served from 2010 until his appointment as RGA.

Baker also has served as an on-the-job instructor, district evaluation and adjustment team member for route adjustments, route inspection trainer and arbitration advocate, and was instrumental in his branch's success with fundraising for the Muscular Dystrophy Association. He graduated from the NALC Leadership Academy in May.

The president named **Crystal Smith** of Central



Crystal Smith

Kentucky Branch 361 as an assistant to the president for community services. She was appointed effective July 31.

Smith began her postal career as a transitional employee in 2011 and converted to career status in 2014. She served as a steward, organizer, on-the-job instructor and branch food drive coordinator, and was elected recording secretary of her branch in 2020. **PR**